

VERSION 2.0 – OCTOBER 2014

## SERVICE DESCRIPTION

### IPANEMA SALSA SERVER CONFIGURATION SETUP

#### TABLE OF CONTENTS

1	Overview.....	2
2	Deliverables.....	2
3	Prerequisites .....	2
4	Customer responsibilities .....	2
5	Additional services .....	3
6	Invoicing.....	3

## 1 Overview

The Ipanema central management platform, also known as Salsa, consists of five software components:

- ip|uniboss
- ip|boss
- ip|dashboard
- ip|reporter
- ip|reporter/web

This software runs on a server configuration consisting of one or more (virtual) servers, which are located within the Customer's logical network domain. These servers are usually provided by the Customer and hosted in the Customer's data center, to diminish security risks.

The *Ipanema Salsa Server Configuration Setup* service is offered by Videns IT Services to help the Customer setting up and configuring the Ipanema central management platform. Videns IT Services provides the specific knowledge required for the successful installation and commissioning of the Salsa platform.

## 2 Deliverables

The deliverables of the *Ipanema Salsa Server Configuration Setup* service are:

- Recommendations and advice with regard to the platform server platform options (locally or externally hosted, SPARC and/or Intel based, etc.) The final choice will be made jointly with the customer;
- Server sizing requirements and architecture (single or multiple server configuration), depending on Ipanema ANS configuration, number of sites, features, report sampling periods, etc.;
- A ready for service Salsa platform, delivered with the default Ipanema Salsa software configuration.

## 3 Prerequisites

Ipanema software licenses will be provided by Videns IT Services, assuming that the Customer has chosen Videns to supply Ipanema hardware and software. If the Customer has selected a third party to supply Ipanema hardware and software, then the Customer must obtain Salsa software licenses before the start of the project.

## 4 Customer responsibilities

The Customer will be responsible for the following:

- To provide access to Customer IT staff to answer questions regarding the IT infrastructure;
- To provide the (virtual) server platforms ready for software installation;

- To obtain licenses for server operating system(s);
- To provide (physical) access to the servers (if locally hosted by the Customer);
- To provide secure remote access to the servers (if locally hosted by the Customer);
- Any network infrastructure configuration changes that may be required for the Ipanema implementation (Ipanema specific port usage, default gateways, servers in the same VLAN/subnet as the ip|engines, etc.).

## 5 Additional services

In case the Customer is not able to provide the server platform, Videns IT Services can make an offer for an (externally) hosted solution.

## 6 Invoicing

Unless specifically agreed otherwise, *Ipanema Salsa Server Configuration Setup* fees will be invoiced in Euros, 50% in advance and 50% upon completion of the project.